



# PHOENIX

HEALTHCARE INSTITUTE  
"PARTNERSHIPS IN HEALTHCARE TRAINING"

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## FREQUENTLY ASKED QUESTIONS

### What do I need to apply for the course?

Each student is required to submit a completed application, a recent physical, Two-Step Mantoux (TB Test) or negative chest x-ray and a criminal record check.

**ALL DOCUMENTS MUST BE RECEIVED ONE WEEK PRIOR TO START OF CLASS.**

### How old can the physical and Two-Step Mantoux (TB Test) be?

All health records **MUST** be no more than 90 days old from the start of the course. Exception: Chest x ray Must be no more than 2 years old. Two Step Mantoux test, must be

No more than six months old.

### Where can I get a physical?

You can obtain a physical from your personal physician. Students without medical coverage can contact the Free Medical Clinic or Northeast Ohio Neighborhood Health Services (NEON)\*.

#### Free Medical Clinic

12201 Euclid Ave.  
Cleveland, Ohio 44106  
216-721-4010

#### NEON

15322 St.Clair Ave  
Cleveland, Ohio 44110  
216-851-1500

**(There are five NEON locations. Check the yellow pages.)**

\*Appointments must be scheduled. You are rated according to income. Be sure to bring Photo ID.

### Where can I get a Two-Step Mantoux (TB Test)?

If you are a Cuyahoga County resident the MetroHealth Medical Center TB Clinic offers the test for a cost of **\$15.00** dollars per test. Total cost of both tests would be **\$30.00** dollars.

#### MetroHealth Medical Center – TB Clinic

2500 MetroHealth Drive  
Cleveland, Ohio 44109  
216-778-3097

Hours: Mondays – 9:00am – 5:00 pm

Tuesdays & Thursdays: 9:00 – 4:00 pm

Bring Photo ID

### Where can I obtain a criminal record check?

The Justice Center downtown for a total of \$ 6.05. You will need both City and County records check to enroll into the STNA program. If you live outside of Cuyahoga County you **may** contact your local police department.

#### Justice Center – Cleveland Police Headquarters

1300 Ontario Street  
Cleveland, Ohio 44115  
216-623-5000 3rd Floor

Hours: Mondays, Wednesdays, & Fridays

8:00 am to 3:00 pm

CLOSED Tuesdays & Thursdays

### What do I receive upon completion of the S.T.N.A. course?

You will receive a certificate of completion for the nurse assistant training program. You will then be registered for the Ohio State licensure exam.

### Are the class times flexible?

No. You **MUST** attend **ALL** classes and clinical experiences. **YOU MUST BE ON TIME.**

### What happens if I miss a day?

There will be **ONE** classroom make up session. **There are No clinical makeup days.** If you miss more than one day of classroom time, you will be dropped from the course regardless of the reason of the absence.

### Where can I obtain financial aid for the program?

WIA (Workforce Investment Act) funding. Funding may pay 100% of tuition costs. Eligibility information may be obtained by visiting your local employment connection office. [www.employmentconnection.us](http://www.employmentconnection.us). HFLA (Hebrew Free Loan Association off Cleveland) if you have any questions or would like additional information, please contact the HFLA office at 216-378-9042. [www.hflaclev.org](http://www.hflaclev.org) WECO FUND, INC. To get more information on the WECO Fund call 216-458-0250 Or visit their website at [www.wecofund.com/ida.asp](http://www.wecofund.com/ida.asp)

### How long does it take to get financial aid?

You must complete the entire process in order to determine your eligibility for financial aid. Obtaining financial aid is a Lengthy Process. Generally, financial aid may take 4-10 weeks for approval.

### Is the state fee included in the tuition and where will I take the state test?

Yes, the state exam fee is included in your tuition package. The state exam will be held at Phoenix Healthcare Institute.

### Is a high school diploma or GED needed in order to sign up for the class?

No. However many employers require a high school diploma or GED.

### What days and times are the classes?

Class hours to be announced.

### What times are the clinicals?

Clinicals times to be announced.