FREQUENTLY ASKED QUESTIONS

What do I need to apply for the course?

Each student is required to submit a completed application, a recent physical, Two-Step Mantoux (TB Test) or negative chest x-ray and a criminal record check.

How old can the physical and Two-Step Mantoux (TB Test) be?

All health records MUST be no more than 1 year old from the start of course. Exception: Chest x ray Must be no more than 2 years old. Two Step Mantoux test, must be no more than six months old.

Where can I get a physical?

You can obtain a physical from your personal physician. Students without medical coverage can contact the Free Medical Clinic or Northeast Ohio Neighborhood Health Services (NEON)*.

Free Medical Clinic
12201 Euclid Ave.
Cleveland, Ohio 44106
216-721-4010

NEON
15322 St.Clair Ave
Cleveland, Ohio 44110
216-851-1500

Minute Clinic
(CVS Pharmacy)
28100 Chagrin Blvd.
Woodmere Village, OH 44122
1-866-389-2727
(There are five NEON locations. Check the yellow pages.)
*Appointments must be scheduled. You are rated according to income. Be sure to bring Photo ID.

MetroHealth Medical Center
TB Clinic
2500 MetroHealth Drive
Cleveland, Ohio 44109
216-778-3097
Hours: Mondays
9:00am – 5:00 pm
Tuesdays & Thursdays:
9:00 – 4:00 pm

Bring Photo ID
Free Medical Clinic
12201 Euclid Ave
Cleveland, Ohio 44106
216-721-4010
Monday Wednesday
Between 11 am - 2 pm
(No Cost).

Where can I get a Two-Step Mantoux (TB Test)?

If you are a Cuyahoga County resident the MetroHealth Medical Center TB Clinic offers the test for a cost of $15.00 dollars per test. Total cost of both tests would be $30.00 dollars.

What do I receive upon completion of the STNA course?

You will receive a certificate of completion for the STNA training program.

Are the class times flexible?

No. You MUST attend ALL classes and clinical experiences. YOU MUST BE ON TIME.

What days and times are the classes?

The two week east day class hours are 8:30 am - 3:00 pm Monday thru Friday. West day class hours are from 9:00 am - 3:30pm Monday thru Friday. The (4) week evening class hours are from 5:00 pm - 9:15 pm. Monday thru Thursday for four weeks. The (5) week weekend class hours are 8:30 am - 5:30 pm Saturday and Sunday. There is a minimum enrollment of eight students for classes to proceed.

What happens if I miss a day?

The STNA training program requires attendance at all class and clinical sessions of the 75 hour program. Absolutely No Exceptions will be accepted during the first week of class. One subsequent absence can be made up. All make-up hours must be documented and completed within 30 days of the missed class. The make-up day will be assessed a fee of $75.00 per day to Phoenix Healthcare Institute and must be paid prior to the make-up day.

What is the cost of the program?

The STNA program course fee is **$495.00.** If you are receiving financial assistance from a third party source (United Labor Agency, City or County WIA program, Youth Employment Program, Church, or employer.) You will need your (ITA) agreement or letter from your employer. In order to enroll into the STNA program, you will need a $250.00 deposit. **Call 216-486-2900.**

Where can I obtain financial aid for the program?

WIA (Workforce Investment Act) funding. Funding may pay 100% of tuition costs. Eligibility information may be obtained by visiting your local Employment Connection office, www.employmentconnection.com

How long does it take to get financial aid?

You must complete the entire process in order to determine your eligibility for financial aid.

Is a high school diploma or GED needed in order to sign up for the class?

No. However many employers require a high school diploma or GED.

Is the state exam fee included in the tuition and where will I take the state test?

No, the state exam fee is not included in your tuition package. The state exam will be held at Phoenix Healthcare Institute east or west locations.

Where can I obtain a criminal record check?

The Justice Center downtown for a total of **$6.05**. You will need both City and County records check to enroll into the STNA program. If you live outside of Cuyahoga County you may contact your local police department.

Justice Center – Cleveland Police Headquarters
1300 Ontario Street
Cleveland, Ohio 44115
216-623-5000 3rd Floor
Hours: Mondays, Wednesdays, & Fridays
8:00 am to 3:00 pm
CLOSED Tuesdays & Thursdays